



Jewish House
People helping people

Impact Report 2023



WHO WE ARE AND WHAT WE DO

Since 1983, Jewish House has led the way in crisis services for vulnerable people in Sydney's Eastern Suburbs Communities. We believe everyone deserves to be treated with dignity & equality – and we provide support to people from all walks of life - irrespective of religion, culture, background, or experience. Our team of highly skilled, compassionate staff work around the clock to provide the best possible care to people during times of uncertainty, helping them get back on their feet with the practical and emotional skills necessary to rebuild a meaningful, independent life following trauma and personal crises.

We are non-judgemental and believe in the Jewish philosophy of compassion, dignity, and respect for all who walk through our doors, providing health, welfare, and social services to thousands of people each year. We speak up for the voiceless and seek to support all people who are experiencing hardship and crisis.



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JACK

"Jewish House has been amazing. They've offered me a room with a shower and a bed, clean and warm - and now they're working to help me find a forever home."

Jack, a 69-year-old man, found himself facing homelessness after a lifetime of hard work.

Despite building a successful career and caring for his family, serious illness and the breakdown of his marriage changed his life trajectory. By the time Jack retired, he no longer had a permanent home of his own.

Jewish House became a vital lifeline for Jack who was in need of essential support, including food and accommodation, and we were able to put him on the priority list for government housing.



DANIELLE

"I am forever grateful to everyone who has helped us. The team at Jewish House jumped right in."

Danielle, a 34-year-old single mother to Ava and Isabella, sought help from Jewish House when Ava was in hospital. The family faced domestic violence and struggled to afford the rising cost of living.

Ava's medical conditions have resulted in extended hospital stays, leaving Danielle exhausted and unable to work.

The caring team at Jewish House provided immediate support, arranging crisis accommodation for Danielle and Isabella while Ava was in the hospital, supplying essential items, and connecting Danielle with in-house psychologists and workshops for her children.

PRESIDENT UPDATE



Roger Clifford, OAM
President and Founder

As we reflect on the past year and the remarkable impact we have made as a community, we acknowledge the current cost of living and rental crisis affecting many people in NSW. We have seen the need for our services increase, yet through it all, the strength of our community has shone through.

In 1983, my brother and I started Jewish House with a heartfelt investment in our vision for a better future. Our commitment to helping individuals experiencing challenges and crises led us to establish a unique haven where people could find peace, comfort and support.

With limited resources but boundless determination, we embarked on a mission to tailor our services and programs to meet the needs of each individual who sought our help. We recognised the importance of advocating for a better life for those who walked through our doors, ensuring they were treated with dignity, kindness, and respect always.

Over the past 40 years, Jewish House has grown and evolved, touching the lives of countless individuals and families. Through the wonderful support of our community, we have expanded our reach and enhanced our services, in order to restore hope and positivity to those facing hardship.

I want to express my gratitude to our CEO and dedicated staff, who have been the foundation of our organisation. They have provided essential support to those impacted by complex crises, making a remarkable difference in the lives of many.

To our Board of Directors, I sincerely appreciate your contributions during one of the most challenging periods in Jewish House's history. Your support has been pivotal in sustaining our mission.

At this time, people are feeling very vulnerable due to the distressing national and international crises, and Jewish House is needed more than ever. As we move forward, the unwavering support and trust that the community has invested into our organisation, continues to inspire and drive us. Together, let us forge ahead, making a positive difference in the community.

“In the face of adversity, our community's resilience shines brighter than ever before.”

ROGER CLIFFORD OAM, PRESIDENT

2023

AT A
GLANCE



We partner with
24
national and
international
organisations



JH Kids assisted
222
children through their
programs



Assisted
159
people through our
jobs program



Awarded more than
\$2 million
in government
funding



106
beds across NSW



46
staff



Provided
806
psychology sessions



Received
2,478
crisis calls



114
people attended
addiction support
groups



Delivered more than
2,080
meals to those in
need

CEO UPDATE



**Rabbi Mendel
Kastel, OAM**
CEO

This year brought significant milestones and impactful initiatives, strengthening our commitment to serve those in need, everyday.

In August, we proudly launched the Chaplaincy Portal, Australia's first platform for Jewish hospital patients, families and staff. It offers easy access to cultural, spiritual, and practical resources, fostering stronger patient-staff relationships.

I'm thrilled to announce that our gala dinner evening returned as a live event, creating an atmosphere of celebration and unity. It was a memorable occasion, highlighting the power of community coming together to support our cause.

Our charity golf day at the prestigious New South Wales Golf Club was a resounding success, raising vital funds and uniting compassionate individuals and businesses committed to making a positive impact.

In exciting news, our NDIS program is set to undergo a revamp to enhance support for individuals with disabilities, ensuring they receive the comprehensive care they deserve. We are dedicated to empowering them to live fulfilling and independent lives.

Additionally, we have embarked on a groundbreaking mapping project. This initiative will chart and map all the homelessness charities across NSW, providing vital information and resources to individuals and organisations working in the sector. This collaborative effort will streamline services and enable more effective support for those experiencing homelessness.

I extend my deepest gratitude to our dedicated President, Board and staff for their tireless efforts and unwavering commitment. Together, we are working towards our mission of Tikkun Olam, repairing the world with kindness and respect.

Thank you to our partner organisations for their invaluable collaboration and support. Most importantly, I extend my heartfelt appreciation to each and every one of our generous donors.

May the year ahead be filled with good health, happiness, and continued success in all your endeavours. With your ongoing support, we will continue to make a profound impact on the lives of individuals and families in need.

“Our dedicated team's amazing work over the past year has brought hope, healing, and transformation to countless lives.”

RABBI MENDEL KASTEL OAM, CEO



“ Jewish House gave me coffee, found me a bed, and made me feel like a human being. ”

JACK, JEWISH HOUSE CLIENT

SOCIAL SERVICES UPDATE



Rosana Coelho
Head of Social Services

At Jewish House, we have been witnessing a surge in the number of individuals seeking our services, many of whom have never faced the risk of homelessness before. Among the those affected, individuals aged 55 and above are particularly vulnerable due to the ongoing rental crisis. We continue to receive numerous distress calls from people on the verge of eviction as a result of steep rental increases.

In light of these challenges, we express our heartfelt gratitude to the members of our Clinical Governance Committee for their unwavering dedication in guiding the clinical team and aiding in decision-making processes. We also extend a warm welcome to our new member, Errol Jacobson, who we believe will contribute significantly to our mission. The guidance provided by the Clinical Governance Committee has been instrumental in maintaining the quality of our clinical services.

To foster professional development and enhance team cohesion, we have taken the initiative of engaging external facilitators to work with our team. This endeavour reflects our commitment to continuous improvement and providing the best possible support to those in need.

Furthermore, we are thrilled to announce the opening of the sensory room at JH Kids. This newly established space will prove invaluable during therapy sessions, assisting children in regulating their emotions, improving concentration, and enabling them to participate more effectively in sessions.

In addition to our work at JH Kids, our Occupational Therapists and Psychologists are actively supporting children in public schools, Jewish Day Schools, and Pre-Schools. Their efforts aim to better equip them with the necessary tools to thrive socially, academically and emotionally.

At Jewish House, we remain steadfast in our commitment to addressing the challenges faced by our community members, and we will continue to strive to make a positive impact in their lives.

“A huge thank you to the social services team for their exceptional and innovative efforts this year, enabling our clients to reach their full potential.”

ROSANA COELHO, HEAD OF SOCIAL SERVICES

40 YEARS

Jewish House was founded in 1983 by two brothers, Roger and Anthony Clifford, who felt that the community was lacking a caring and responsive crisis center.



Jewish House Golf Day - 2011



Homelessness Sleep Out - 2012



Client and her cat - 2017



Rabbi speaks to Parliament - 2014



Jewish House Staff - 2014



Jewish House Golf Day - 2011



Staff preparing food for clients - 2016



Rabbi Pinchos Woolstone with a client and child at the front of Jewish House - 1986



Malcolm Turnbull, Roger Clifford and Rabbi Mendel Kastel at the opening of a new housing premises - 2015



Gary Cohen, Dennis Clifford and Roger Clifford - 2009



Rabbi Mendel Kastel, Roger Clifford and Kristina Keneally - 2010



Homeless Sleep Out - 2011



Parenting Group - 1980s



People Helping People

Roger Clifford at Gala Dinner - 2012



Rabbi hosting Chanukah at the Mall - 2012



Coles Yes We Can appeal - 2012



Nora Goodridge, Roger Clifford and Ian Thorpe at the JH Gala Dinner - 2019



Student case worker program - 2016



Anthony Clifford, Rabbi Pinchos Woolstone and Roger Clifford - 1984



Roger Clifford, Lucy Turnbull, Malcolm Turnbull and Rabbi Woolstone - 1990s



Rabbi Mendel Kastel and Gabrielle Upton opening of the new client kitchen - 2017



Clothing donation sorting - 2015



Anthony and Roger Clifford receive OAMs for founding Jewish House - 2020

BOARD OF DIRECTORS



Roger Clifford OAM
President



Rabbi Mendel Kastel OAM
CEO



Jonathan Tolub
Treasurer



Ron Hirsch
Non-Executive Director



Sharonne Phillips
Non-Executive Director



Avi Sharabi
Non-Executive Director



Robyn Solomon
Non-Executive Director



Robbie Clifford
Non-Executive Director

“ Jewish House has transformed since I joined the board in 2011. We are now a much larger organisation and have programs that extend across Sydney and beyond. I am particularly proud of the innovative approach Jewish House has in this sector. ”

SHARONNE PHILLIPS



Cerina Filipczyk
Non-Executive Director

THE POWER OF GENEROSITY

As we express our gratitude for the support received in the past year, we also look ahead with a renewed sense of purpose and commitment.

As we look back on the year gone by, we at Jewish House are overwhelmed with gratitude and awe for the remarkable support we have received from various companies and individuals. In particular, we would like to extend our deepest appreciation to TOGA and Ronnie Shulkin for their invaluable contributions in the form of donated properties that have significantly impacted our mission to provide shelter and support to those in need.



TOGA, a leading property developer known for its commitment to sustainability and community development, supported our cause in 2022. Their donation of apartments for a temporary period, was a game-changer for Jewish House, allowing us to create safe and secure housing for families and individuals escaping the war in Ukraine and others experiencing crisis. TOGA's belief in the power of collaboration and shared responsibility has exemplified the true spirit of partnership in uplifting the community. TOGA also donated a shop space for Fashion Forward, their first physical store, which enabled them to expand their customer base and raise vital funds for Jewish House.

Fashion Forward began looking for a new space when our time with TOGA ended. Ronnie Shulkin, a respected figure in the building industry, displayed a profound sense of compassion and generosity by providing a studio in Bondi, free of charge, to serve as a base for Fashion Forward for six months. This invaluable contribution allowed the store to operate efficiently and created a new customer base.

The partnership with TOGA and the support offered by Ronnie Shulkin exemplify the true spirit of community engagement and philanthropy. These acts of kindness have reinforced our belief in the power of coming together to create positive change and have strengthened our resolve to continue our mission of serving humanity with compassion and dignity. We look forward to building upon these inspiring partnerships and furthering our efforts to make the world a better place for all.

MANNIE AND ETTIE GOLD'S LEGACY

As we express our gratitude for the support received through wills and bequests, we also look ahead with a renewed sense of purpose and commitment.

In the months leading up to Mannie Gold's passing, he expressed his heartfelt desire to share his wealth with local Jewish organisations, demonstrating his deep commitment to supporting the causes he believed in.

His decision to include Jewish House in his philanthropic endeavours was influenced by the insights of a trusted friend and lawyer who had recently attended his Rotary Club meeting. During this gathering, he learned of the remarkable and transformative work being carried out by Jewish House under the dedicated leadership of Rabbi Mendel Kastel.

Having lost his beloved wife, Ettie, a decade earlier and with no children, Mannie's generosity began to manifest following his passing in 2010. Four chosen organisations, including the Centre Of Ageing (COA), JewishCare, Montefiore Home, and Jewish House, received substantial sums exceeding \$750,000 each from his estate. This infusion of financial support has enabled these organisations to continue their crucial missions of aiding and uplifting their communities.

The impact of Gold's generosity continues to shape the landscape of Jewish House. It ensures our ability to provide essential support to those who need it most. Mannie's benevolent legacy allows Jewish House to extend hope and assistance to countless individuals in need. His legacy serves as an inspiring reminder of the enduring power of philanthropy in strengthening communities and changing lives.

“The funds have not only wiped away all of Jewish House's outstanding debts but have empowered us to claim full ownership of our property. This extraordinary act of kindness and generosity has had a profound and lasting impact on our organisation.”

RABBI MENDEL KASTEL OAM, CEO
JUNE 2010



The Australian Jewish News, 19 June. 2010

LEAVING A GIFT IN YOUR WILL

Your Will is not just a legal document outlining asset distribution; it's a testament to the life you've lived. It's a way to honour your loved ones and give voice to the causes that hold a special place in your heart. Beyond possessions, it has the power to transform lives.

By leaving even a small portion of your estate to Jewish House, you'll create a safety net of compassion and support for the community, ensuring that your impact endures long into the future.

1 Reflect on your Wishes

Take the time to talk your decisions over with your loved ones and share your vision with them.

Choosing to include a Charity in your Will shows your trust in the organisation and your belief in the value of their work and the success of their approach.

2 Choose the type of donation you would like to leave to your favourite charities

You can either leave a residual bequest or a specific bequest to the charities of your choosing. A residual bequest is where the remainder of your estate is given to your chosen charities after other bequests have been fulfilled, while a specific bequest outlines the amount that each of your chosen charities receives alongside other bequests.

3 Use the wording below

I (insert name here) bequeath to Jewish House ABN 19 350 397 588 **the residue of my estate / a ___% share of my estate / other type of legacy** for its general purposes, free of all duties, and the receipt of the Secretary or other authorised officer for the time being shall be a complete and sufficient discharge for the Executor(s).'

4 Write and legalise your Will

A solicitor, lawyer or estate planner can assist in preparing your Will under your direction.

Remember, your Will is not legal until it is signed and witnessed. You can change your Will and beneficiaries at any time.

5 Please let us know

Please contact us to let us know about your intended gift or if you'd like to discuss your wishes. You can reach Brenda Kaplan in our Gifts in Wills team on 02 9386 0770 or email brenda.kaplan@jewishhouse.org.au

FASHION FORWARD

Fashion Forward transforms lives by raising vital funds for women and children, promoting sustainability through reselling donated clothing items, and saving thousands of pieces from landfill.

Fashion Forward has proven to be an invaluable asset to Jewish House in the past year, raising an impressive amount for women and children in crisis. These vital resources have provided essential support services to those in need, including housing, food, and counselling. The funds raised have allowed Jewish House to extend a helping hand to more individuals and families, ensuring that they have access to the assistance they require during their most challenging times.

Beyond its remarkable fundraising efforts, Fashion Forward has also demonstrated a solid commitment to sustainability and environmental responsibility. By re-selling generously donated clothes, this program has saved over 3,000 items from ending up in landfill just this year. This conscious effort to reduce waste and promote eco-friendly practices aligns seamlessly with Jewish House's values of compassion and care for both people and the planet.

Run entirely by a fantastic team of volunteers led by Nicole Katz and Sharon Aaron; Fashion Forward has given a new lease of life to pre-loved clothing, not only contributing to the well-being of those in crisis but also setting a positive example for the community, inspiring others to adopt more sustainable habits and become mindful of their environmental impact.



@fashionforward_jh_retail



facebook.com/FashionForward327



www.jewishhouse.org.au/ff

2023 GOLF DAY AT NEW SOUTH WALES GOLF CLUB



The 2023 Community Crisis Golf Day, organised in support of Jewish House, was a resounding success at the New South Wales Golf Club. With 129 enthusiastic golfers and generous sponsors, the day featured a 4-ball Ambrose game.

Paul Ghanem and his team emerged victorious, claiming the prestigious Bobby Diamond Cup and a remarkable moment occurred when Mitchell Tieck achieved a hole-in-one during the putting competition.

The event's success was made possible by all of our incredible sponsors.

Funds raised during the day will sustain Jewish House's essential work in aiding those facing homelessness and other challenging times. This achievement underscores the dedication of all involved in making a significant impact amid Sydney's cost of living and rental crisis.



“It was a great day filled with joy and a sense of purpose.”

RABBI MENDEL KASTEL OAM, CEO



TREASURER UPDATE



Jonathan Tolub
Treasurer

Once again, Jewish House is immensely grateful to our generous donors and government agencies who provide the lifeblood for our activities. As in previous years, Jewish House continues to grow its revenue, which in turn allows us to increase programs and services.

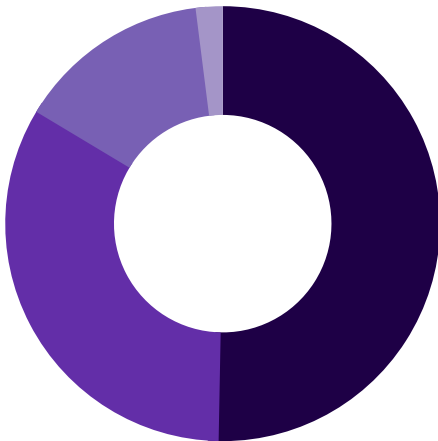
In FY23, revenue increased from \$5.2 million to \$5.9 million, a 14% increase. Donations, fundraising and grants increased by a combined 6%, as did income from government funding, led by temporary accommodation income at the Ashfield site.

Equally as pleasing, our programs and services expenses increased by 30% year-on-year, as our staff worked tirelessly to expand our activities.

Over FY23 we have also seen the rental cost of providing accommodation increase, especially in the Eastern suburbs. We expect this trend to continue in FY24.

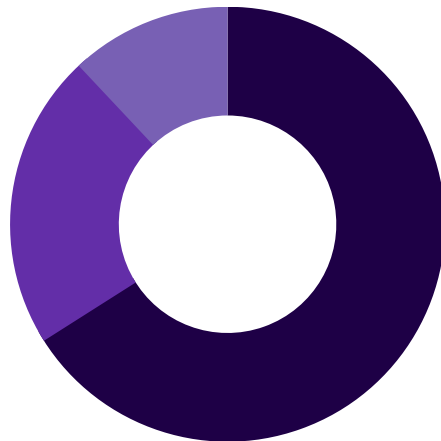
Jewish House is in a strong financial position, however we are embarking on a pivotal FY24, where we aim to start the renovation and expansion of our Bondi premises, as well as continue to increase our services to people in crisis. As always, we know we can count on our community of supporters to help us achieve these ambitious goals.

We are grateful once again to our auditors, Boroughs, for their services and assistance to Jewish House.



Revenue
2022-2023

- Fundraising and Grants **50.3%**
- Government Funding **33.3%**
- Programs and Services **14.4%**
- Other Revenue **2%**



Expenses
2022-2023

- Programs and Services **66%**
- Administration Costs **22%**
- Fundraising Costs **12%**

SNAPSHOT OF FY2023



THANK YOU

To our donors, business partners, innovation collaborators, service delivery partners, volunteers, trusts and foundations, community organisations and all others who have continued to stand by us over the past year.

Your support changes lives.

Thank you from the thousands of people we have helped in the past 12 months.

“What wouldn't be possible alone is possible when we come together and help one another.”

RABBI MENDEL KASTEL OAM, CEO



24/7 CRISIS LINE

For urgent assistance with personal or family crises, accommodation, food and other support.



DONATE

It is only due to the generosity of our donors that we can continue our work.



VOLUNTEER

Volunteers are an integral part of our team. Contact us to express your interest.



WILLS AND BEQUESTS

Bequests have a significant impact on our work, helping fund our services.

Stay Connected!



02 9386 0770



reception@jewishhouse.org.au



www.jewishhouse.org.au



Jewish House is registered with the Australian Taxation Office as an Income Tax Exempt Charity. All donations over \$2 are tax deductible.

We acknowledge the traditional custodians of the lands where we work and the lands we travel through.

We also pay respect to all Aboriginal Elders, past and present, and their continuing cultural and spiritual customs and practice's.

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